IN THE KNOW

Developing Top-Notch CNA's, One Inservice at a Time

Certificate of Completion

This certifies that

Linda Palson

has successfully completed one hour of online continuing education on the topic of

Working with Difficult & Combative People

on November 18, 2018

This inservice module was written by registered nurses for certified nursing assistants, home health aides and other frontline caregivers. The learner had the opportunity to contact In the Know, toll-free at 877-809-5515 to speak to a registered nurse regarding any questions. Each In the Know module provides one hour of continuing education credit. In the Know CE credits earned via myCNAJobs.com are accepted for recertification purposes by all states except California, Washington, Texas and Delaware. This certificate should be retained by the learner for a period of four years after the course has been completed.

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